

Information & Research and Enquiry Point Services

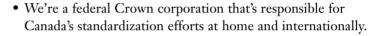
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Standards Council of Canada 270 Albert Street, Suite 200 Ottawa, ON K1P 6N7

### Who are we?

### We are the Standards Council of Canada (SCC).



- We oversee the National Standards System (NSS) —the network of people and organizations involved in the development, promotion and implementation of standards and conformity assessment activities in Canada.
- By working together, the members of the NSS help advance the social and economic well-being of the country, safeguard the health and safety of Canadians, and promote the trade interests of Canada.
- Our Information & Research and Enquiry Point Services can help you find the answers to your standards-related questions.

It's no wonder we're Canada's best source for standards-related information.



# Have a simple question?

### The answer may be a mouse-click away.

Start your search at **www.scc.ca**. Our Web site is one of the Internet's best sources for standards information, including:

- News: Get ahead of the competition by keeping on top of the latest news on standards, regulations and conformity assessment from across Canada and around the world.
- **Program information:** Discover how the programs and services offered by the Standards Council and the other members of the National Standards System can contribute to the success of your business.
- **Databases:** Find the information you need about SCC accredited organizations including:
  - standards development organizations;
  - testing and calibration laboratories;
  - certification bodies;
  - ISO 9000 and 14000 registrars;
  - auditor certifiers and auditor training providers;

and other topics such as:

- Canadian, foreign and international standards; and
- notices of draft regulations from around the world.
- A world of links: Navigate the worldwide web of standards and conformity assessment organizations from our links page.

# Need more detailed information?

Whatever your product or service and wherever you plan to sell it, it's likely you have standards- and regulatory-related questions. The Standards Council's Information & Research Service experts can help you

## Let our experts help you.

find the information you need. They respond to a wide variety of questions every day – questions that are as diverse as the clients who are asking them.

As members of an exclusive worldwide network of information professionals, Information & Research Service staff members have access to standards-related information sources from around the globe. And they're just a phone call or e-mail away.

The Information & Research Service can help you:

- identify the standards, regulations and conformity assessment procedures you need to know before you enter a particular market;
- find out who can help you meet those requirements;
- get advance information on new or revised standards currently in the works; and
- verify the accuracy of standards information from other sources.

Charges may apply for extensive research. Please contact the Information & Research Service for details.

# Prefer to do your own research?

### Take the hands-on approach.

The Standards Council's Technical Document Centre has the most comprehensive collection of standards documents in Canada, as well as a number of search tools to assist in determining your requirements. Besides current and withdrawn Canadian standards, we also have standards collections from:

- the International Electrotechnical Commission (IEC);
- the International Organization for Standardization (ISO);
- Australia (SAI);
- Europe (CEN, CENELEC);
- France (AFNOR);
- Germany (DIN);
- Great Britain (BSI);
- Japan (JIS); and
- the United States (ANSI, ASME, ASQ, ASTM, NFPA, UL).

#### Contact us to make an appointment!

Charges may apply for the use of electronic search tools. Please contact the Information & Research Service for details.

#### Do you want to purchase a standard?

Contact: 1-800-267-8220 or gic@ihscanada.ca or www.ihscanada.ca

Now that you've found the standards you need, you'll probably want copies of your own for future reference. Our sales partner, IHS Canada, offers a full range of Canadian, foreign and international standards, in paper, CD-ROM and downloadable versions. Give them a call, send them an e-mail or visit their web site for full details on availability and pricing.

# Want to be on the "Alert"?

### A smart exporter is an alert exporter.

It pays to know about changing product requirements before they become law.

The Standards Council offers *Export Alert!*, a customizable e-mail notification service that gives you advance notice of proposed changes to technical regulations in Canada and foreign countries.

Export Alert!'s information comes right from the source — the member countries of the World Trade Organization (WTO) and the North American Free Trade Agreement (NAFTA).

You can request the full texts of draft regulatory measures and comment on the drafts before they become the law in Canada and abroad.

Register to *Export Alert!* and stay one step ahead of changing requirements in global markets.

For more information, or to register, visit www.scc.ca.



# Information hungry?

### Keep in touch.

To learn more about what the Standards Council of Canada has to offer you:

- Visit our Web site regularly;
- Contact our Information & Research experts;
- Visit our Technical Document Centre; or
- Contact the Enquiry Point Service.

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